

USE & CARE GUIDE

Wine Storage



## Contents

Sub-Zero Wine Storage .....	3
Wine Storage Features .....	4
Wine Storage Models .....	5
Wine Storage Use & Care .....	8
Keeping Wine at Its Best .....	18
Troubleshooting Guide .....	20
Service Information .....	22
Sub-Zero Warranty .....	23

Features and specifications are subject to change at any time without notice. Visit our website, [subzero.com](http://subzero.com) for the most up-to-date information.

## Important Note

To ensure the safe and efficient use of Sub-Zero equipment, please take note of the following types of highlighted information throughout this guide:

**IMPORTANT NOTE** highlights information that is especially important.

**CAUTION** signals a situation where minor injury or product damage may occur if instructions are not followed.

**WARNING** states a hazard that may cause serious injury or death if precautions are not followed.



### Thank You

Thank you for purchasing your new Sub-Zero wine storage unit. The ultimate in beauty, engineering, detailing and functionality, this wine storage equipment continues the Sub-Zero tradition of superior quality and reliability, giving you the peace of mind that your wine is stored properly, at the exact temperature you select.

Your Sub-Zero wine storage model is protected by a warranty that is one of the finest in the industry. Take a moment to read the warranty statement at the end of this guide and refer to it should service become necessary.

This use & care guide will answer most of your questions about the features, operation and maintenance of your wine storage unit. If you have questions that are not addressed here, call Sub-Zero customer care at 800-222-7820 or visit our website, [subzero.com](http://subzero.com).

## Wine Storage Features

- Dual temperature zones—all wine storage models allow you to have precise independent temperature control within one degree of your preset temperature in each of the two temperature zones.
- Model 427RG has a third temperature zone—bulk storage drawers—for items to be stored at a cooler temperature than your wine.
- Electronic controls—a microprocessor controls all electronic functions and allows you to monitor the exact temperature you have preset and make adjustments easily.
- Correct temperature—each temperature zone of your wine storage unit has a range of 39°F (4°C) to 65°F (18°C), and your set temperature is shown in the LED display, located on the control panel.
- Proper humidity is maintained throughout the entire unit.
- Discreet interior lighting—our soft low-wattage lighting can be controlled independently of the door's opening, which will allow you to display your collection of wine.
- Sturdy, rustproof wire shelves can accommodate standard 750 ml bottles, half-bottles, as well as magnums. Finished off with a natural cherrywood facing, all shelves ensure that the wine is stored properly, with the corks in contact with the wine.
- Roller-assembly wine shelves with a full three-quarter extension for easy access to all stored bottles.
- Illuminated display shelf (models 427G, 427RG and WS-30) allows you to display those prized bottles in your wine collection.
- Service alert—an indicator light in the LED display on the control panel will let you know if service may be necessary.
- Home alarm—wiring connections allow you to hook the wine storage unit up to your home security system.
- Model 427RG has an alarm feature that will sound an audible beep if a drawer has been left open.
- Sabbath mode will allow the lights to remain off during certain religious observances.
- Full-view, UV-resistant glass door filters out harmful UV light.
- Optional lock is available as a sales accessory through your authorized Sub-Zero dealer.
- Magnetic gaskets around the doors give extra-tight seals.
- Front venting—all Sub-Zero wine storage models are designed for mechanical system airflow at the front of the unit.
- Sub-Zero products are covered by a two, five and twelve year residential warranty (exclusions apply). See warranty details at the end of this guide.

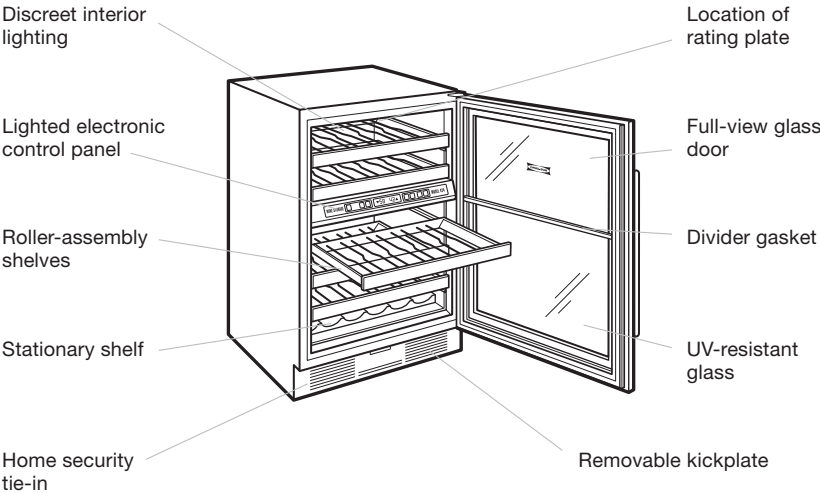


With the installation of a harness kit, these appliances are Star-K compliant to meet strict religious regulations in conjunction with specific instructions found on [www.star-k.org](http://www.star-k.org). For details about the harness kit, contact your authorized Sub-Zero dealer.



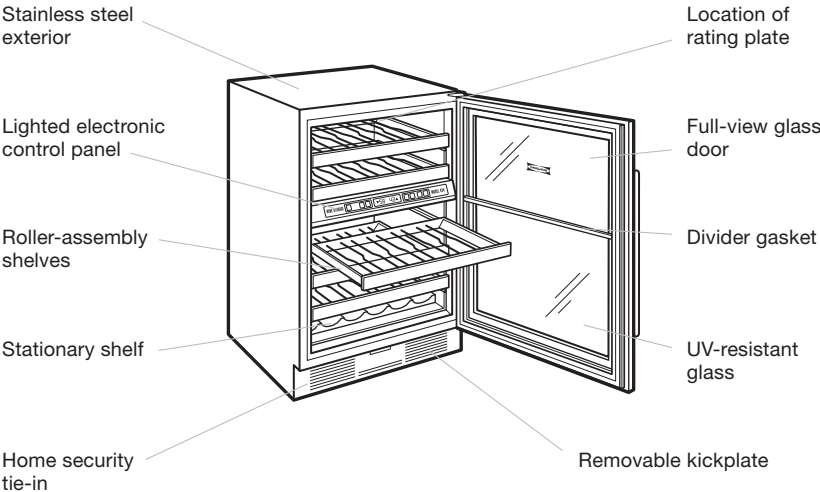
### Model 424G

#### UNDERCOUNTER WINE STORAGE



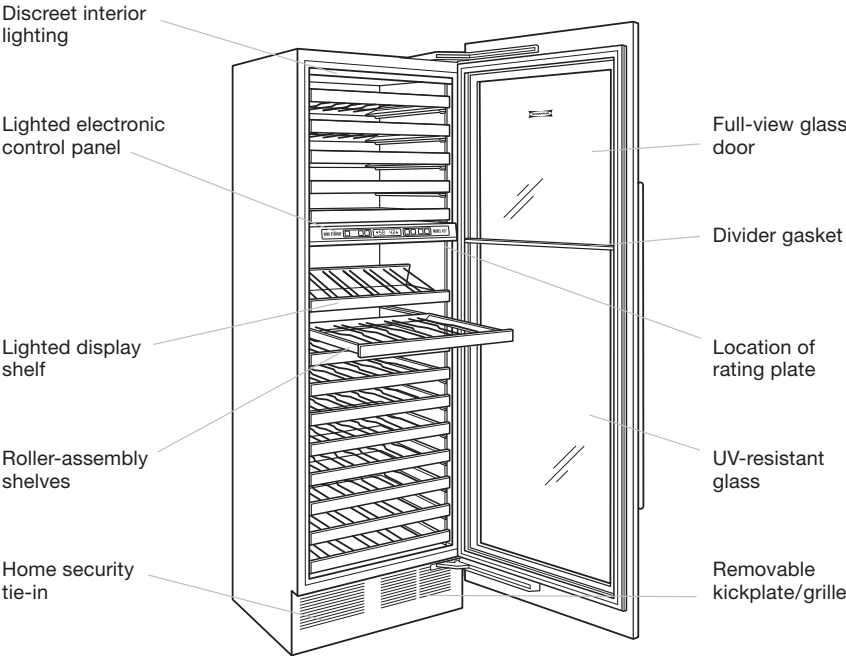
### Model 424FSG

#### FREE-STANDING WINE STORAGE



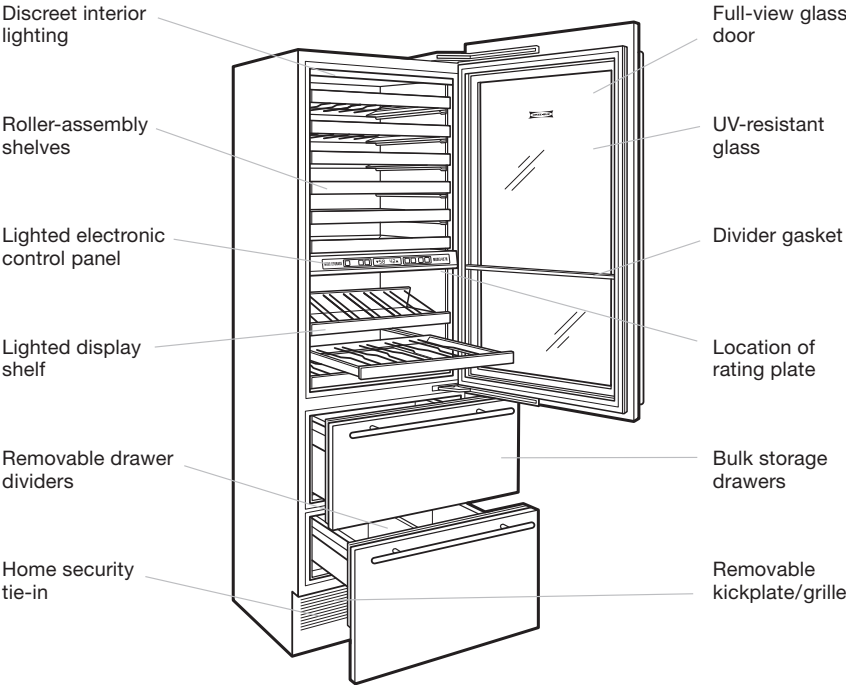
Model 427G

ALL WINE STORAGE



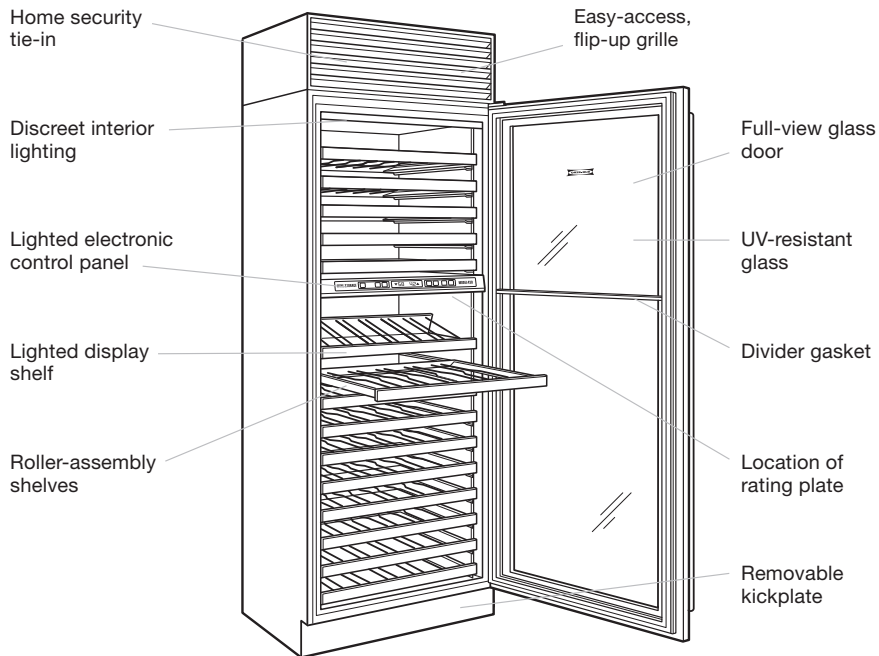
Model 427RG

WINE STORAGE WITH BULK STORAGE DRAWERS



## Model WS-30

### ALL WINE STORAGE



## Electronic Control System

The electronic control system of your Sub-Zero wine storage unit gives you the most accurate temperature control for your peace of mind. You can be assured your wine is stored at the temperature you have selected, whether it is long-term aging or staging wine for consumption that evening.

A microprocessor accurately samples the temperature every second in each zone to be sure the temperatures stay within one degree of your preset temperatures. It also monitors the unit's operation and will let you know if service may be necessary.

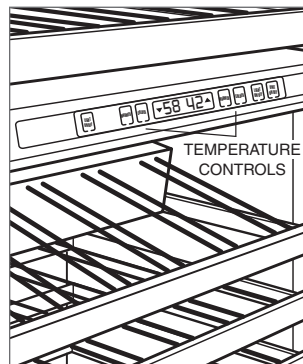
## TEMPERATURE CONTROL

With all Sub-Zero wine storage models you have the capability of setting two distinct temperatures within the two zones of your unit. The temperature range in each zone is 39°F (4°C) to 65°F (18°C).

Your wine storage unit has been thoroughly tested and inspected before it was shipped from the factory. The temperature has been preset at 45°F (7°C) in the smaller zone and 55°F (13°C) in the larger zone.

There are two sets of WARMER and COLDER key pads on the control panel, one for each of the two separate temperature zones. An arrow next to the temperature in the LED display, will indicate which temperature corresponds with each zone. Refer to the illustration below.

The COLDER key pad on the control panel allows you to decrease the temperature in the corresponding zone by one degree each time you press the key pad. Similar to the COLDER key pad, you can raise the temperature in the corresponding zone by one degree each time you press the WARMER key pad on the control panel.



Control panel.



## Electronic Control System

### LED DISPLAY

Electronic control system functions, such as digital temperatures and service indicators, are shown in the LED display, located on the control panel. The temperatures of each zone will be visible through the glass door of your wine storage unit. If you are using your unit frequently, the numbers may fluctuate slightly.

### UNIT ON/OFF

The UNIT ON/OFF key pad on the control panel will shut off electrical power to the wine storage unit for cleaning or service. Your preferred temperature settings will remain unchanged when the unit is turned back on.

### LIGHTS ON/OFF





All Sub-Zero wine storage units have the capability of having the lights on independently of the door's opening and closing. This will allow you to display your collection of wine for special occasions.

To have the lights remain on in your wine storage unit when the door is closed, press the LIGHTS ON/OFF key pad. Press the key pad again to have the lights to go off when the door is closed.

#### CAUTION

Do not operate your wine storage unit for long periods of time with the lights on. The heat from the lights will cause the unit to work unnecessarily hard.

### ALARM FEATURE

If the microprocessor detects temperature fluctuations or a faulty component, you will hear an audible beep and the  indicator will flash in the LED display on the control panel. Also, if the unit is tied in with your home security, it will alert this system. When the alarm feature is activated, the  indicator will be visible in the LED display. You can deactivate the alarm and the audible beep by pressing the  key pad on the control panel. When the alarm is deactivated, the  indicator will not be visible in the display.

### SABBATH MODE (STAR-K)

All Sub-Zero wine storage units feature the Sabbath mode. This is for certain religious observances where the lights need to be turned off.

To initiate Sabbath mode, while the unit is on, press the UNIT ON/OFF key pad so that 'OFF' is visible in the LED display on the control panel. Your unit will be off.

Then press and hold the UNIT ON/OFF key pad for 10 seconds. This will turn the unit back on and will disable the lights. To return the unit to normal lighting, press and release the UNIT ON/OFF key pad.

If you have questions about Star-K compliance, visit [www.star-k.org](http://www.star-k.org).

### VISUAL SERVICE DISPLAY

The electronic control system monitors temperatures as well as the unit's operation. If the system detects a potential problem, 'SERVICE' will be illuminated in the control panel display. Before calling for service, check to see if the condenser area needs cleaning. Refer to condenser cleaning on page 17. If service is necessary, contact Sub-Zero factory certified service.

## Bulk Storage Drawers—Model 427RG




### TEMPERATURE CONTROL

For model 427RG, the bulk storage drawers have their own microprocessor and control panel located in the top drawer. The preset temperature is 39°F (4°C) from the factory, but you have the option of adjusting the temperature. The LCD display on the control panel displays the actual temperature of both drawers in your unit.

The COLDER key pad on the control panel allows you to decrease the temperature of the drawers by one degree each time you press the key pad. You can raise the temperature in the drawers by one degree each time you press the WARMER key pad on the control panel.

### ALARM FEATURE

For model 427RG, the alarm feature will sound an audible beep if a drawer has been left open accidentally.

The  ON/OFF key pad of the control panel allows you to activate or deactivate the alarm feature. When the alarm is activated, the  icon will appear in the control panel display. When the alarm is deactivated, the  icon will not be visible.

## Temperature Settings

With all Sub-Zero wine storage models you have the capability of setting two distinct temperatures within the two zones of your unit. While each temperature zone has a range of 39°F (4°C) to 65°F (18°C), you can set each zone at the exact temperature you think best—whether it's for consumption or for duplicating the temperatures of cellars for long term storage.

In all instances, temperature settings are your individual preference, and with your Sub-Zero wine storage unit, you can be confident those temperatures will be maintained. The chart on page 19 offers some universally accepted storing and serving temperatures for the most common wines consumed today.

## Wine Storage

### WINE STORAGE SHELVES

All Sub-Zero wine storage models have roller-assembly shelves with a full three-quarter extension for easy access to all stored bottles. Models 424G and 424FSG have roller-assembly shelves in all instances with the exception of the bottom stationary shelf.

The wine storage shelves have a solid natural cherrywood facing that can be replaced with other wood to match your cabinetry. Details on how to replace the shelves' wood facing can be found in the Sub-Zero design guide. Check our website at [subzero.com](http://subzero.com) or call Sub-Zero customer care at 800-222-7820.

**IMPORTANT NOTE:** If you choose to stain or seal the shelves' natural cherrywood facing, be aware that some of these substances are hazardous and will damage stored wine.

Your wine storage unit is intended to maximize the storage of bottles in an ideal environment where the wine stays in contact with the cork at an even temperature. Standard 750 ml bottles fit on all shelves of any wine storage unit. Half-bottles and magnums can be arranged on the shelves in the same manner as 750 ml bottles. Refer to the illustration for the proper arrangement of bottles on the shelves.

#### ⚠ CAUTION

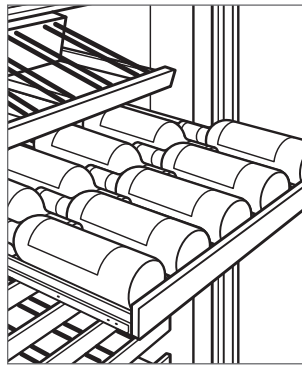
When storing magnums, you must remove the shelf above to accommodate these larger bottles. Failure to do so may cause the bottles to break.

### WINE STORAGE SHELF REMOVAL

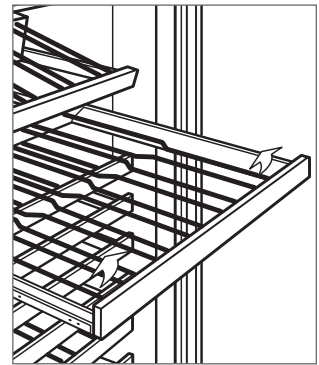
To remove a wine storage shelf, pull the shelf out to its full extension, gently and evenly lift up on both sides of the front of the shelf and remove. Refer to the illustration below. Reverse the procedure to reinstall the shelf.

#### ⚠ CAUTION

Be sure to unload all bottles from the wine storage shelf before removing it.



Wine storage arrangement.



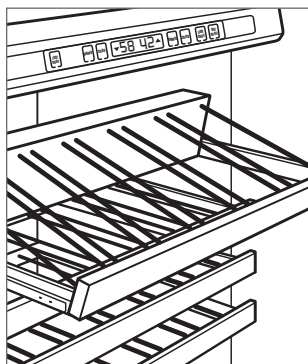
Wine storage shelf removal.

## Wine Storage

### DISPLAY SHELF

Models 427G, 427RG and WS-30 feature a display shelf that allows you to display those prized bottles in your wine collection. It is illuminated with discreet lighting mounted in the control panel. The display shelf is designed so that the wine will stay in proper contact with the cork. Refer to the illustration below. Models 424G and 424FSG do not include the display shelf.

**IMPORTANT NOTE:** The display shelf is designed for only one row of bottles laid in such a way that the bottom portion of the bottle is against the wood rail and the top and cork of the bottle are toward the back of the wine storage unit.



Display shelf.

### DISPLAY SHELF REMOVAL

To remove the display shelf, pull the shelf out to its full extension, gently and evenly lift up on both sides of the front of the shelf and remove. Reverse the procedure to reinstall the shelf.

#### ⚠ CAUTION

Be sure to unload all bottles from the wine storage shelf before removing it.

## Bulk Storage Drawers—Model 427RG

### DRAWER REMOVAL

**IMPORTANT NOTE:** For model 427RG, you must disconnect the control cable before removing the top drawer. Refer to the illustration below.

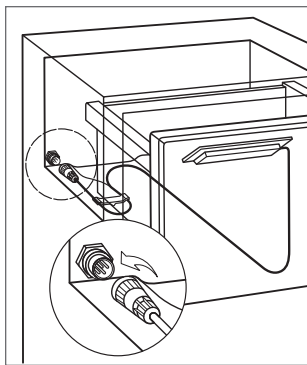
**IMPORTANT NOTE:** Be sure to unload the contents before removing the drawer.

To remove a drawer from model 427RG, pull the drawer open until it stops. Lift up evenly on both sides of the drawer front and pull out, as shown in the illustration below.

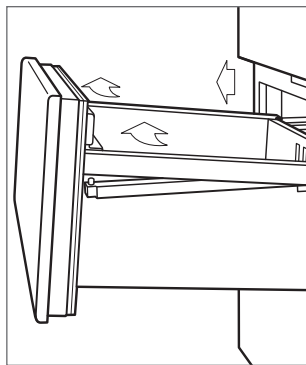
To replace a drawer, raise the front of the drawer up and place onto the drawer slide tracks. Be sure to engage the front holes of the drawer slide with the small pegs at the end of each rail. Reconnect the control cable.

#### ⚠ CAUTION

Before removing the top drawer of the model 427RG, you must disconnect the control cable.



Control cable.

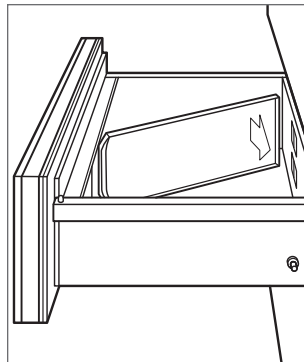


Drawer removal.

### DRAWER DIVIDER

Each drawer of the model 427RG has a divider that can be easily removed.

To remove, pull the drawer divider forward and pivot the back edge of the divider away from the back of the drawer. Reverse the procedure to reinstall the divider. Refer to the illustration below.



Drawer divider.

## Door Operation

### DOOR CLOSING

The door of your wine storage unit has a spring-loaded closure mechanism. As the door is closed, the door closer engages to help close and seal the door.

### 90° DOOR STOP

If your wine storage unit is positioned in a corner, you may want to limit the door opening to 90°.

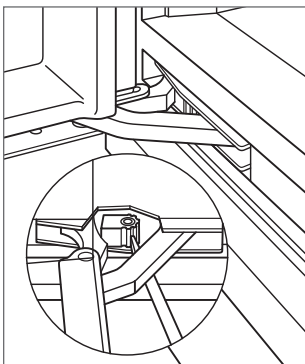
**IMPORTANT NOTE:** A 90° door stop is not available for models 424G and 424FSG.

Models 427G and 427RG have a 90° door stop built into the hinge system. You can easily actuate the stop by using a blade-type screwdriver and advancing the cam in both the top and bottom door hinges. You must actuate both stops at 90° if you want to safely use the door. You can go to the maximum 105° opening by using the screwdriver and advancing the cam to the next stop. Refer to the illustration below.

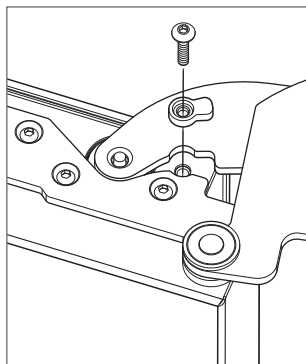
For model WS-30, a 90° door stop ships with the unit and is located behind the flip-up grille. Install as shown in the illustration below.

### ⚠ WARNING

The door swing on models 427G and 427RG may cause severe finger pinching. Watch that fingers are not placed in the door opening on the hinge side when the door is open.



90° door stop (427G and 427RG).



90° door stop (WS-30).



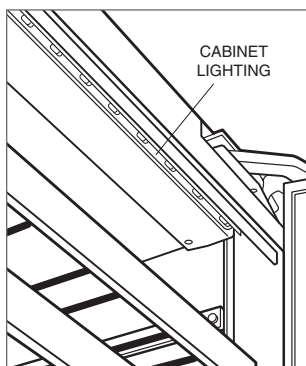
## Lighting Information

### CABINET LIGHTING

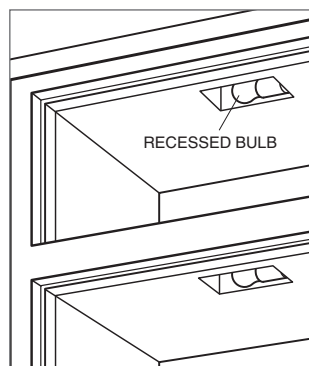
For models 424G and 424FSG, rope-style lighting is mounted to the top of the cabinet and cascades down the entire front of the wine storage unit. Refer to the illustration below.

Models 427G, 427RG and WS-30 have discreet interior lighting provided in two places. Rope-style lighting is mounted to the top of the cabinet and additional lighting is mounted in the control panel to illuminate the display shelf.

These lights have an extended life and it should be some time before they need to be replaced. If you have problems with the cabinet lighting or need replacements, contact Sub-Zero factory certified service or call 800-222-7820.



Cabinet lighting (427G, 427RG and WS-30).



Drawer lighting (427RG).

### DRAWER LIGHTING – MODEL 427RG

Lighting is recessed into the top area of each bulk storage drawer compartment of model 427RG. Refer to the illustration below.

To replace a light bulb in the drawer compartment, you must pull the drawer out to its maximum extension. It is recommended that you remove the drawer. Refer to drawer removal on page 13.

Remove the 15-watt light bulb by unscrewing it from its socket and replace the bulb. Replace the drawer as outlined on page 13.

#### **⚠ WARNING**

Shut off power to the unit before replacing light bulbs. Wear protective gloves when handling bulbs.

## Cleaning

### STAINLESS STEEL EXTERIOR

To clean the exterior of a stainless steel model, use a soft, nonabrasive stainless steel cleaner like Signature polish and apply with a soft lint-free cloth.

Signature polish is available from Signature Limited Laboratory, P. O. Box 13436, Dayton, Ohio 45413, or call 877-376-5474.

To bring out the natural luster of the stainless steel, lightly wipe the surface with a water-dampened microfiber cloth followed by a dry polishing chamois. All work should follow the grain direction of the finish. Better results are obtained by keeping the cloth in continuous contact with the stainless steel.

#### CAUTION

Do not use a metallic or highly abrasive cleaner or cloth, as this will scratch the stainless steel finish.

### GLASS DOOR CLEANING

The glass door panel can be cleaned using any standard glass cleaner available on the market today.

### INTERIOR CLEANING

To clean interior surfaces and removable parts, wash with a mild solution of soap and lukewarm water with a little baking soda. Do not use vinegar. Rinse and dry thoroughly. Avoid getting water on lights, control panel and the solid cherrywood facing on the wine storage shelves.

Do not use abrasive cleaners or cloths on any of the interior or exterior surfaces, including the glass door panel.

#### CAUTION

Before cleaning the unit, shut off power to the unit at the control panel.

## Cleaning

### CONDENSER CLEANING

Clean the condenser area every three to six months. The cleaning schedule will depend on the amount of dust and lint that accumulates in this area.

For models 424G and 424FSG, the condenser is located behind the kickplate. Remove the kickplate to expose the condenser area. Refer to the illustration below.

The condenser for models 427G and 427RG is located behind the kickplate/grille. Remove the screws holding the kickplate/grille. This assembly will slide forward easily, giving you access to the condenser area. Refer to the illustration below.

For model WS-30, the condenser is located behind the grille. Pull out on the bottom edge of the grill and tilt forward for access to the condenser area. Refer to the illustration.

Using a soft bristle brush, vacuum to remove dust and lint from the condenser area.

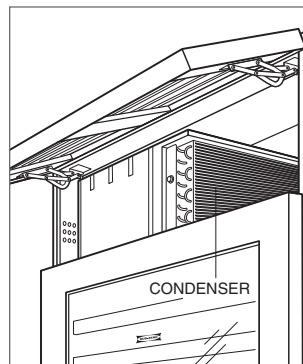
**IMPORTANT NOTE:** To avoid bending the condenser fins, be sure to vacuum in the direction of the fins (up and down).

### ⚠ CAUTION

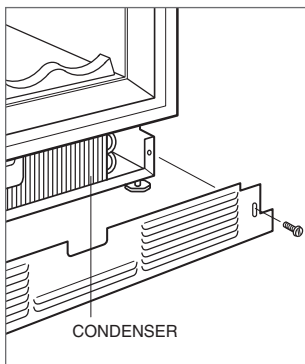
Before cleaning the condenser, shut off power to the unit at the control panel. Wear gloves to avoid injury from sharp condenser fins.

### ⚠ CAUTION

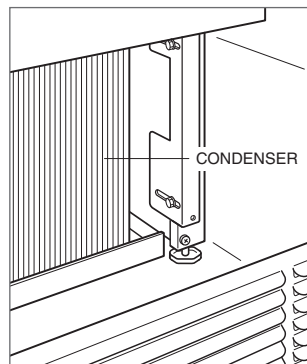
Failure to clean the condenser could result in temperature loss or mechanical failure or damage.



Location of condenser (WS-30).



Location of condenser (424G and 424FSG).



Location of condenser (427G and 427RG).

## Storing and Serving Wine

There is a right way to store and serve wine. And there is a wrong way. The Sub-Zero wine storage equipment is committed to the right way. Wine enthusiasts know that wine, optimally, likes to be stored for long periods of time in caves that are vibration free, dark, damp and kept at a constant 55°F (13°C). However, how many of us have these situations available?

When you think about wine, think about preserving fruit and the fact that you must refrigerate it at the proper temperature before it spoils. After all, wine is the juice of grapes in its simplest interpretation.

Wine needs to be selected and cared for properly. The wine aficionado knows that proper storage will ensure the wine is served at the best conditions.

You have taken the extra step to ensure that your wine is kept in the best possible environment by purchasing your Sub-Zero wine storage unit. Now, how you use the unit is up to you.

You can devote the entire wine storage unit to long-term storage and have the temperature set to 55°F (13°C) in both zones—the ideal temperature for long-term storage or aging. If, however, you want to devote only a small portion of the unit to that feature, you can adjust the temperature in the smaller zone to long-term storage and adjust the other temperature zone to accommodate the wine you will be enjoying soon.

The temperature in this zone can be anything you choose. Sure, there are ideal temperatures for serving wine, but it is very subjective, with everyone's palate reacting differently to different temperatures.

The chart on the following page offers some universally accepted storing and serving temperatures for the most common wines consumed today.

Enjoy the wine and your Sub-Zero wine storage unit. And thank you for your trust in Sub-Zero.

## Storing and Serving Temperatures

WINE STORAGE AND SERVING TEMPERATURES	
<b>SPARKLING WINES AND SWEET WHITES</b>	
41°F (5°C)	Asti Spumante
43°F (6°C)	Non-vintage Champagne and Sparkling Wine, Cremant, Cava
45°F (7°C)	Sauternes, Eiswein, Sweet Vouvray, Rose, Tavel, White Zinfandel
46°F (8°C)	Vintage Champagne and Sparkling Wine, German Table Wine, Muscats, New World Riesling and Gewurtztraminer
<b>DRY WHITES</b>	
46°F (8°C)	Loire Valley Whites, Alsace Riesling, Italian Whites
48°F (9°C)	Sauvignon Blanc, Chablis, Chenin Blanc, Bordeaux Blanc
50°F (10°C)	Chardonnay, Australian Semillon
52°F (11°C)	White Burgundy, Viognier, Condrieu
54°F (12°C)	Full-bodied Chardonnay and White Burgundy, Graves
<b>LIGHT- TO MEDIUM-BODIED REDS</b>	
54°F (12°C)	Beaujolais, Valpolicella
55°F (13°C)	Ideal long-term storage temperature for all wines, Cotes du Rhone, Young Spanish and Portuguese Wines
57°F (14°C)	Tawny Port, Barbera, Sanglovese, Madeira, Chinon, Amontillado Sherry
59°F (15°C)	Chianti, Lighter Zinfandels
61°F (16°C)	Young Bordeaux, Young Cabernet, Rioja, Pinot Noir, Merlot
<b>FULL-BODIED REDS</b>	
63°F (17°C)	Barolo, Chianti Reservas, Cabernet Sauvignon, Red Burgundy
64°F (18°C)	Grand Cru Bordeaux, Shiraz, Mature California Cabernet, Mature Rhone and Zinfandel
66°F (19°C)	Vintage Port

## Troubleshooting

If your wine storage unit is not operating properly, use the following troubleshooting guide before contacting Sub-Zero factory certified service. This guide will save you time and trouble and may help you avoid the expense of a service call.

### The wine storage unit is not operating.

- Is there electrical power to the unit?
- Is the unit on? Press the UNIT ON/OFF key pad.
- Check the household fuse or circuit breaker to see if it has been blown or tripped. A power outage may also have caused a disruption in service.
- Is the condenser area clean?

### The wine storage unit is warmer than usual.

- Are the temperature controls set properly?
- Is the condenser area clean?
- Has the door or drawers (model 427RG) been open for a long time?

### The wine storage unit runs for long periods of time.

- Is the condenser area clean?
- On hot days and in warm room temperatures, the compressor runs longer.
- Have the door or drawers (model 427RG) been open for a long time?
- Have you recently added a large amount of wine?

### Condensation forms inside the unit.

- This is normal during periods of higher humidity (summer) and with frequent door openings.
- Is the door or drawers (model 427RG) closing and sealing properly?

### Condensation forms outside the unit.

- During periods of high humidity, some condensation may appear on outside surfaces. The condensation will disappear when the humidity drops. Be sure that the door and drawers (model 427RG) are closing and sealing properly. If condensation persists, contact Sub-Zero factory certified service.

### You need product information.

- Call Sub-Zero customer care at 800-222-7820 or visit our website, [subzero.com](http://subzero.com), for planning, installation and product information.

### You need service.

- If service is necessary, maintain the quality built into your Sub-Zero unit by contacting Sub-Zero factory certified service.
- For the name of Sub-Zero factory certified service nearest you, check the contact & support section of our website, [subzero.com](http://subzero.com) or call Sub-Zero customer care at 800-222-7820.
- When calling for service, you will need the model and serial number of your unit. Both numbers are listed on the product rating plate. For models 424G and 424FSG, the rating plate is located on the underside of the top wall. For models 427G, 427RG and WS-30, it is attached to the underside of the control panel.



## Frequently Asked Questions

**Q:** How do I adjust temperatures in my wine storage unit?

**A:** To adjust temperatures, refer to temperature control on page 8. For model 427RG, also refer to page 10.

**Q:** What are the suggested temperature settings for my wine storage unit?

**A:** You have the capability of setting two distinct temperatures within the two zones of your wine storage unit. The temperature range in each zone is 39°F (4°C) to 65°F (18°C). The temperature has been preset at 45°F (7°C) in the smaller zone and 55°F (13°C) in the larger zone. The chart on page 19 offers some universally accepted storing and serving temperatures for the most common wines consumed today.

**Q:** What size bottles fit in my wine storage unit?

**A:** Standard 750 ml bottles fit on all shelves of any wine storage unit. Half-bottles and magnums can be arranged on the shelves in the same manner as 750 ml bottles. When storing magnums, you must remove the shelf above to accommodate these larger bottles. Failure to do so may cause the bottles to break.

**Q:** My wine storage unit is not cooling properly.

**A:** Clean the condenser area as outlined on page 17.

**Q:** Why do I hear my wine storage unit running frequently?

**A:** It is normal to hear the operation of fans and compressors. Sounds will be accentuated based on the placement of the unit and overall room design.

**Q:** Condensation is forming on the inside and outside of my wine storage unit.

**A:** In climates with higher humidity, condensation will form and is considered normal. Leaving the door open for a long period of time may also contribute to condensation forming on the inside of your unit.

## Service Information

This use & care guide gives you the information necessary to preserve your wine at optimum quality in your Sub-Zero wine storage unit.

If you do need service, be sure to have the model and serial number of your unit when you call. The numbers are listed on the product rating plate. For models 424G and 424FSG, the rating plate is located on the underside of the top wall. For models 427G, 427RG and WS-30, it is attached to the underside of the control panel. Refer to pages 5–7 for location of the rating plate for your specific model.

For warranty purposes, you will also need the date of installation and the name of your authorized Sub-Zero dealer. Record this information below for future reference.

Model Number \_\_\_\_\_

Serial Number \_\_\_\_\_

Installation Date \_\_\_\_\_

Sub-Zero Factory Certified Service

\_\_\_\_\_

Phone \_\_\_\_\_

Authorized Sub-Zero Dealer

\_\_\_\_\_

Phone \_\_\_\_\_

### BEFORE CALLING FOR SERVICE

Before calling Sub-Zero factory certified service, refer to the troubleshooting guide on page 20.

### PRODUCT REGISTRATION

Register your new Sub-Zero today so that we may ensure your satisfaction. You may register by one of the following options:

- 1) Mail in the completed Sub-Zero product registration card.
- 2) Register online at [subzero.com](http://subzero.com).
- 3) Register by phone by calling Sub-Zero customer care at 800-222-7820.

The model and serial number of your unit are printed on the enclosed Sub-Zero product registration card. If you provide us with your e-mail address, we will send you exciting new product updates and recipes as they become available, along with information on special events.

The information and images in this guide are the copyright property of Sub-Zero, Inc. Neither this guide nor any information or images contained herein may be copied or used in whole or in part without the express written permission of Sub-Zero, Inc. ©Sub-Zero, Inc. all rights reserved.

Wolf, Wolf & Design, Wolf Gourmet, W & Design and the color red as applied to knobs are registered trademarks and service marks of Wolf Appliance, Inc. Sub-Zero, Sub-Zero & Design, Dual Refrigeration, Constant Care and The Living Kitchen are registered trademarks and service marks of Sub-Zero, Inc. (collectively, the "Company Marks.") All other trademarks or registered trademarks are property of their respective owners in the United States and other countries.

# Sub-Zero Products Limited Warranty

FOR RESIDENTIAL USE ONLY

## FULL TWO YEAR WARRANTY\*

For two years from the date of original installation, your Sub-Zero product warranty covers all parts and labor to repair or replace, under normal residential use, any part of the product that proves to be defective in materials or workmanship. All service provided by Sub-Zero under the above warranty must be performed by Sub-Zero factory certified service, unless otherwise specified by Sub-Zero, Inc. Service will be provided during normal business hours.

## FULL FIVE YEAR SEALED SYSTEM WARRANTY

For five years from the date of original installation, your Sub-Zero product warranty covers all parts and labor to repair or replace, under normal residential use, the compressor, condenser, evaporator, drier and all connecting tubing that prove to be defective in materials or workmanship. All service provided by Sub-Zero under the above warranty must be performed by Sub-Zero factory certified service, unless otherwise specified by Sub-Zero, Inc. Service will be provided during normal business hours.

## LIMITED TWELVE YEAR SEALED SYSTEM WARRANTY

For twelve years from the date of original installation, your Sub-Zero product warranty covers all parts to repair or replace, under normal residential use, the compressor, condenser, evaporator, drier and all connecting tubing that prove to be defective in materials or workmanship.

## TERMS APPLICABLE TO EACH WARRANTY

The warranty applies only to products installed for normal residential use. The warranty applies only to products installed in any one of the fifty states of the United States, the District of Columbia or the ten provinces of Canada. This warranty does not cover any parts or labor to correct any defect caused by negligence, accident or improper use, maintenance, installation, service or repair.

**THE REMEDIES DESCRIBED ABOVE FOR EACH WARRANTY ARE THE ONLY ONES THAT SUB-ZERO, INC. WILL PROVIDE, EITHER UNDER THIS WARRANTY OR UNDER ANY WARRANTY ARISING BY OPERATION OF LAW. SUB-ZERO, INC. WILL NOT BE RESPONSIBLE FOR ANY CONSEQUENTIAL OR INCIDENTAL DAMAGES ARISING FROM THE BREACH OF THIS WARRANTY OR ANY OTHER WARRANTY, WHETHER EXPRESS, IMPLIED OR STATUTORY.**

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights and you may also have other legal rights that vary from state to state.

To receive parts and/or service and the name of Sub-Zero factory certified service nearest you, contact Sub-Zero, Inc., P.O. Box 44848, Madison, WI 53744; check the contact & support section of our website, [subzero.com](http://subzero.com) or call 800-222-7820.

\*Stainless steel doors, panels, handles, product frames and interior surfaces are covered by a limited 60-day parts and labor warranty for cosmetic defects.

\*Replacement water filters and air purification cartridges are not covered by the product warranty.







SUB-ZERO, INC. P. O. BOX 44848 MADISON, WI 53744 SUBZERO.COM 800.222.7820

7022654 REV-A

3/2011

